



Integrated Management Policy

Quality, Environment, Energy Efficiency, Occupational Health and Safety

Mercedes-Benz do Brasil, active in the development, manufacture and sale of Parts, Engines, Axles, Transmissions, Cabins and Commercial Vehicles for Passenger and Cargo transportation and technical assistance for vehicles, is committed to:

- Having the customer and other stakeholders as the center of our attention, continually improving and exceeding their satisfaction;
- Protect the environment, including preventing pollution and reducing the environmental impacts of our activities, products and services;
- Preserving the health and physical integrity of employees, reducing dangers and risks and, improving working conditions, through consultation and participation of workers or their representatives in the development of processes;
- Continuously improve the quality of our processes, products and services, in harmony with the environment, with energy efficiency, safety and occupational health;
- Support projects and the acquisition of energy efficient products and services, ensuring the availability of information and resources necessary to achieve the proposed objectives and goals;
- Observe and obey the current legislation, the principles of product quality and safety, the environment, energy efficiency, energy use and consumption, safety, occupational health and other applicable requirements;
- Encourage training, participatory work and awareness, aiming at the commitment of employees;
- Promote work in partnership with customers and suppliers;
- Manage fire and emergency risks by making available processes, structure and resources for the protection of life, the environment and property, enabling the continuity of our business;
- Provide resources and information necessary for the development and continuity of our Integrated Management System.

Achim Puchert, presidente da Mercedes-Benz do Brasil & CEO América Latina

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